



## SYSTEM WALKTHROUGH

A System Walkthrough is a proven process designed to assess the effectiveness of the system in achieving its desired results or outcomes, such as family reunification, successful treatment completion, and child safety by ensuring children are living in safe and stable environments.

The purpose of a Walkthrough is to provide key stakeholders with the opportunity to:

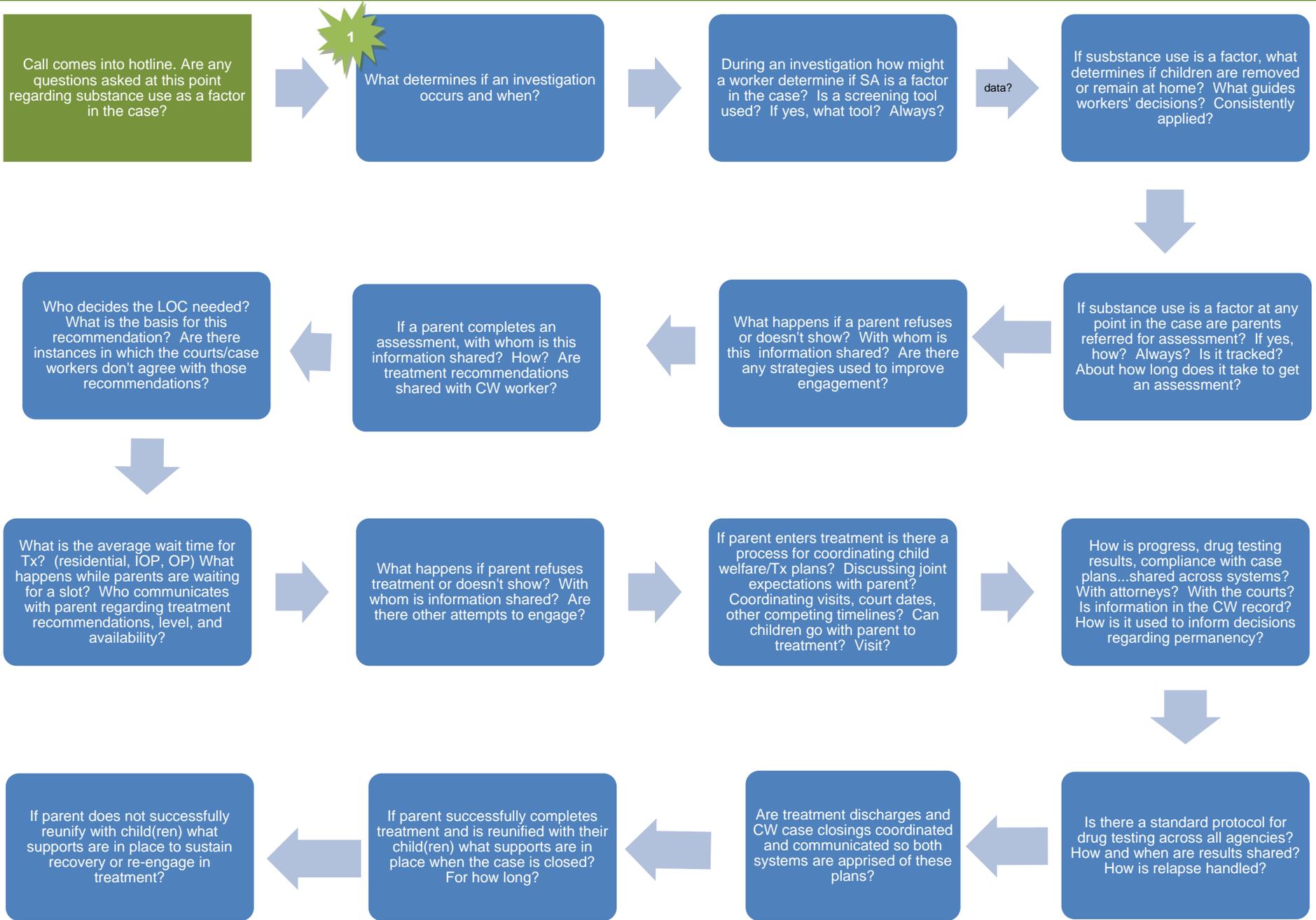
- Develop a good understanding of the system as it currently exists;
- Identify any problem areas (e.g. inconsistency of referrals, delays in accessing treatment, lack of services/involvement from critical stakeholders, problems with engagement and retention, lack of communication across systems); and
- Generate ideas for improving organizational processes.

The first flowchart focuses on the overall child welfare process and how families who have a substance use disorder are identified, referred and linked to substance abuse treatment services. The second flowchart focuses on the process by which parents and children are referred to and enroll in the FDC and are referred and linked to evidence-based parenting, therapeutic and other needed services.

The Considerations section provides opportunity to document other important information that clarifies practices, and helps raise additional questions that may need to be discussed with the team. The starred number 1 is an example of how to link Considerations to a specific process in the flow chart.

***For the walkthrough to be meaningful and productive, it is important that the individuals from the different systems who are knowledgeable about these various processes participate in the exercise.*** In preparing for this walkthrough, think about information that is missing, processes that may not be clear or make sense, and recommendations for improving how the system works.

## Flow Chart: Child Welfare Involved Families with Substance Use Disorders



Continues on page 3 with FDTC specific walkthrough

## Flow Chart: Family Drug Treatment Court



Continues on page 4

From page 1

**Considerations:** This table is used to list processes from the steps above as well as any considerations, concerns, identified gaps/barriers, conflicting practices or policies and questions.

Step(s)	Considerations
1.	Questions: