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Participant passcode 26989697



**REGIONAL PARTNERSHIP GRANTEES (RPGs)
PERFORMANCE MEASUREMENT
WEBINAR**

November 9, 2007

1:00-2:30pm, EST

Webinar Topics



- Introductions

- ▣ Catherine Nolan

- Director, Office on Child Abuse and Neglect (OCAN)

- Presenters

- ▣ Nancy K. Young

- Director, Regional Partnership Grant Support Contract

- ▣ Ken DeCerchio

- Project Director, Regional Partnership Grant Support Contract

Webinar Topics



- Purpose of the Webinar
 - ▣ Discuss approach to performance measurement
 - ▣ Prepare for Kick-off Meeting
 - ▣ Provide opportunity for questions



Performance Measurement

Performance Indicators Consultative Process

Collaborative Capacity Instrument

**Collaborative Process for Reviewing
Performance Measurement**

Performance Indicators Consultative Process



PUBLIC LAW 109–288 Section (8)

- ESTABLISH PERFORMANCE INDICATORS

- Not later than 9 months after the date of enactment of this subsection, the Secretary shall establish indicators that will be used to assess periodically the performance of the grant recipients

Performance Indicators

Consultative Process – Continued



- CONSULTATION REQUIRED BY LAW
 - In establishing the performance indicators, the Secretary shall consult with:
 - The Assistant Secretary for the Administration for Children and Families
 - The Administrator of the Substance Abuse and Mental Health Services Administration
 - Representatives of States in which a State agency is a member of a regional partnership that is a grant recipient
 - Representatives of Tribes, Tribal consortia, or Tribal child welfare agencies that are members of a regional partnership that is a grant recipient

Performance Indicators Consultative Process – Continued

- Regional Partnerships are to:
 - Review the indicators and conceptual framework
 - Select indicators relevant to their proposed grant-funded activities and services
 - Suggest any revisions or propose additional indicators

Performance Indicators

Consultative Process – Continued



- Categories of proposed indicators include:
 - ▣ Child/Youth Outcomes
 - ▣ Adult Outcomes
 - ▣ Family Relationship Outcomes
 - ▣ Regional Partnership/Service Capacity Outcomes

Collaborative Capacity Instrument



- An online anonymous self-assessment of collaborative efforts to be completed by Regional Partnership Members and Lead Agency
- ▣ County, Regional and/or State alcohol and drug treatment providers, child welfare service agencies, dependency courts and other partners in the collaborative

Collaborative Capacity Instrument



- The questionnaire is designed to
 - ▣ Elicit discussion among and within agencies about their readiness for collaborative work
 - ▣ Assist in developing common principles for collaborative work
 - ▣ Support jurisdictions in moving to a new level of collaboration
 - ▣ Facilitate in prioritization of collaborative efforts

10 Elements of Collaboration



- Underlying Values
- Screening and Assessment
- Client Engagement and Retention in Care
- AOD Services to Children
- Joint Accountability and Shared Outcomes
- Information Systems
- Training and Staff Development
- Budgeting and Program Sustainability
- Working with Related Agencies
- Building Community Supports

Scale Rating



Disagree = 1

Somewhat Agree = 2

Agree = 3

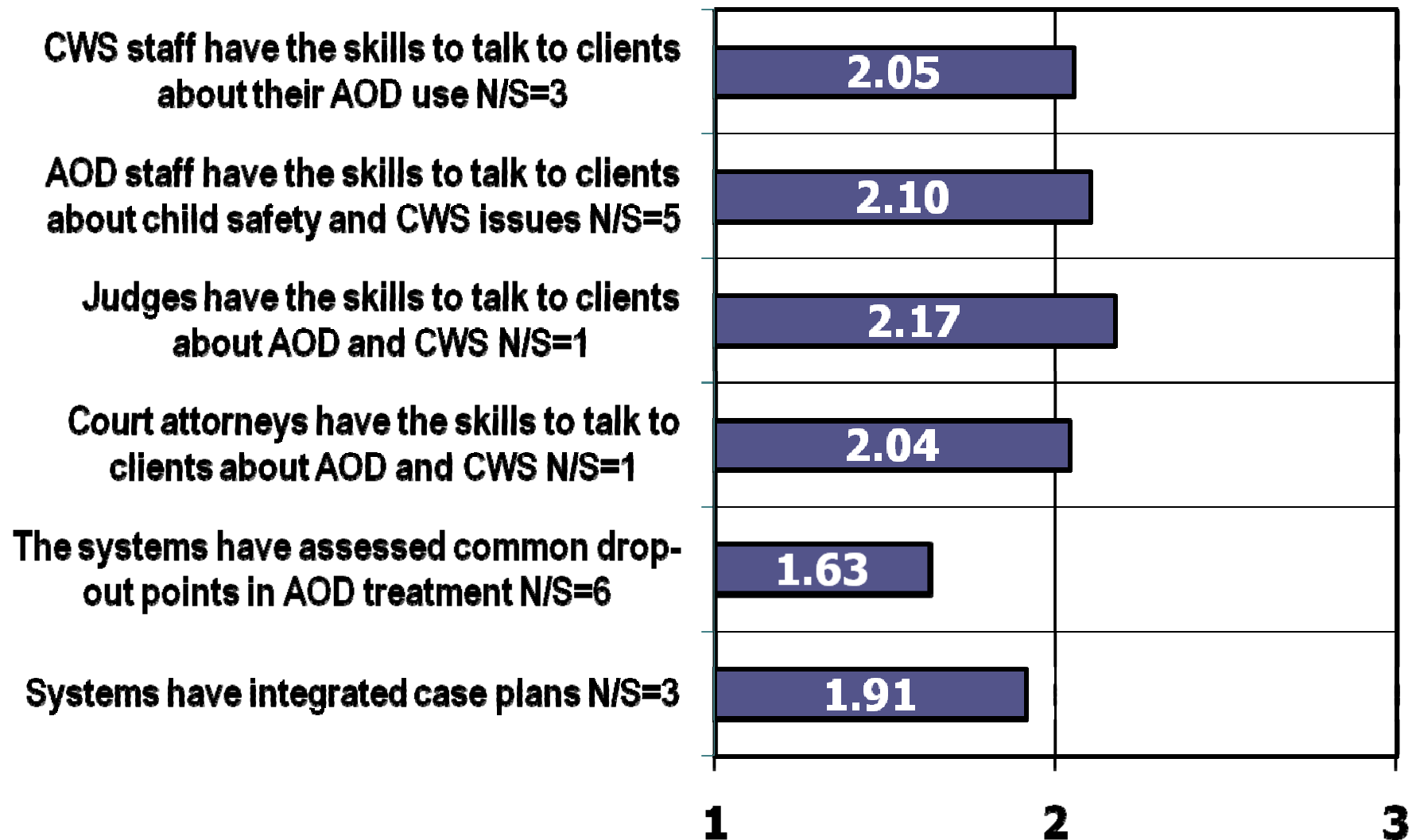
Not Sure/Don't Know

Each item marked

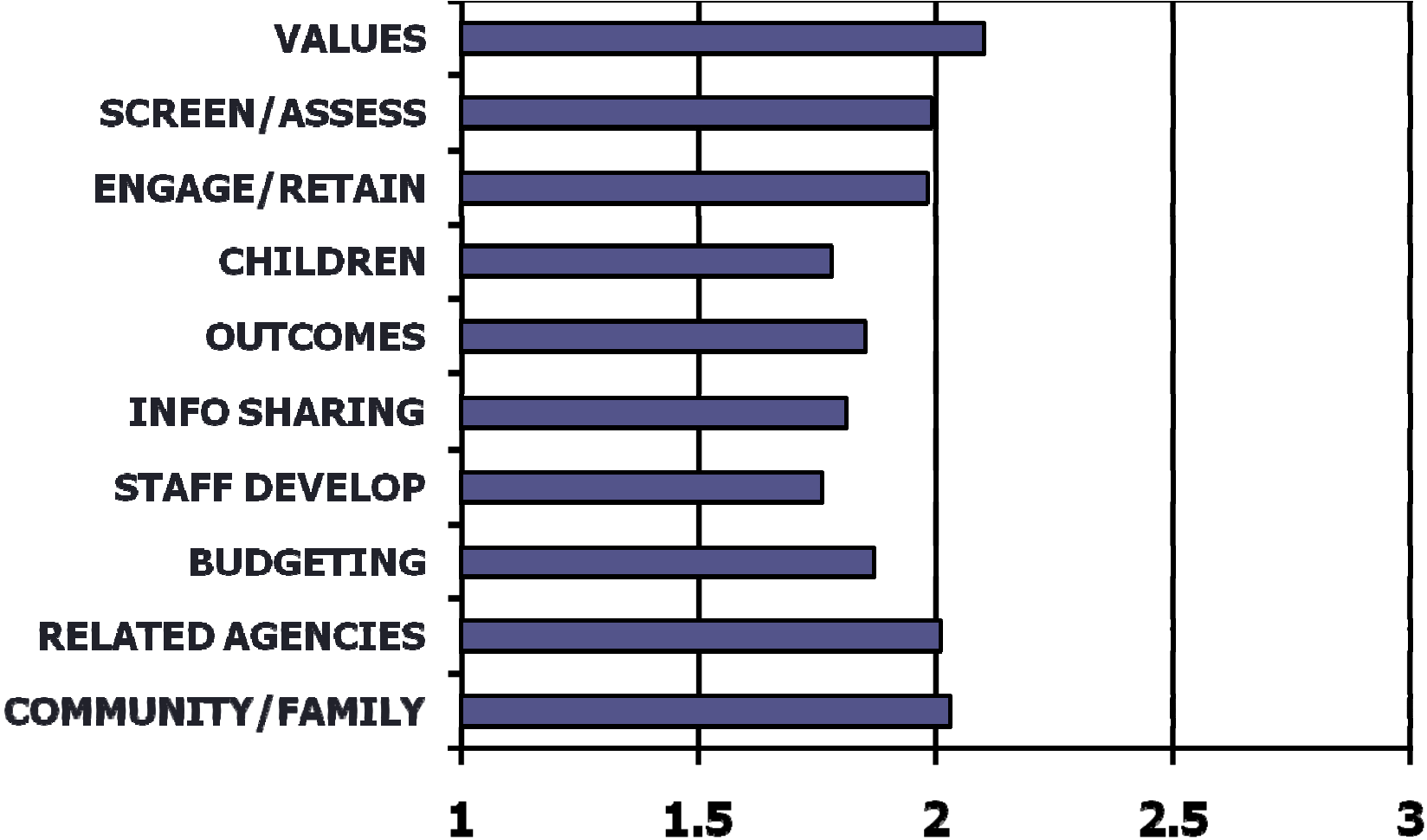
N/S for this response

Not Included
in Mean

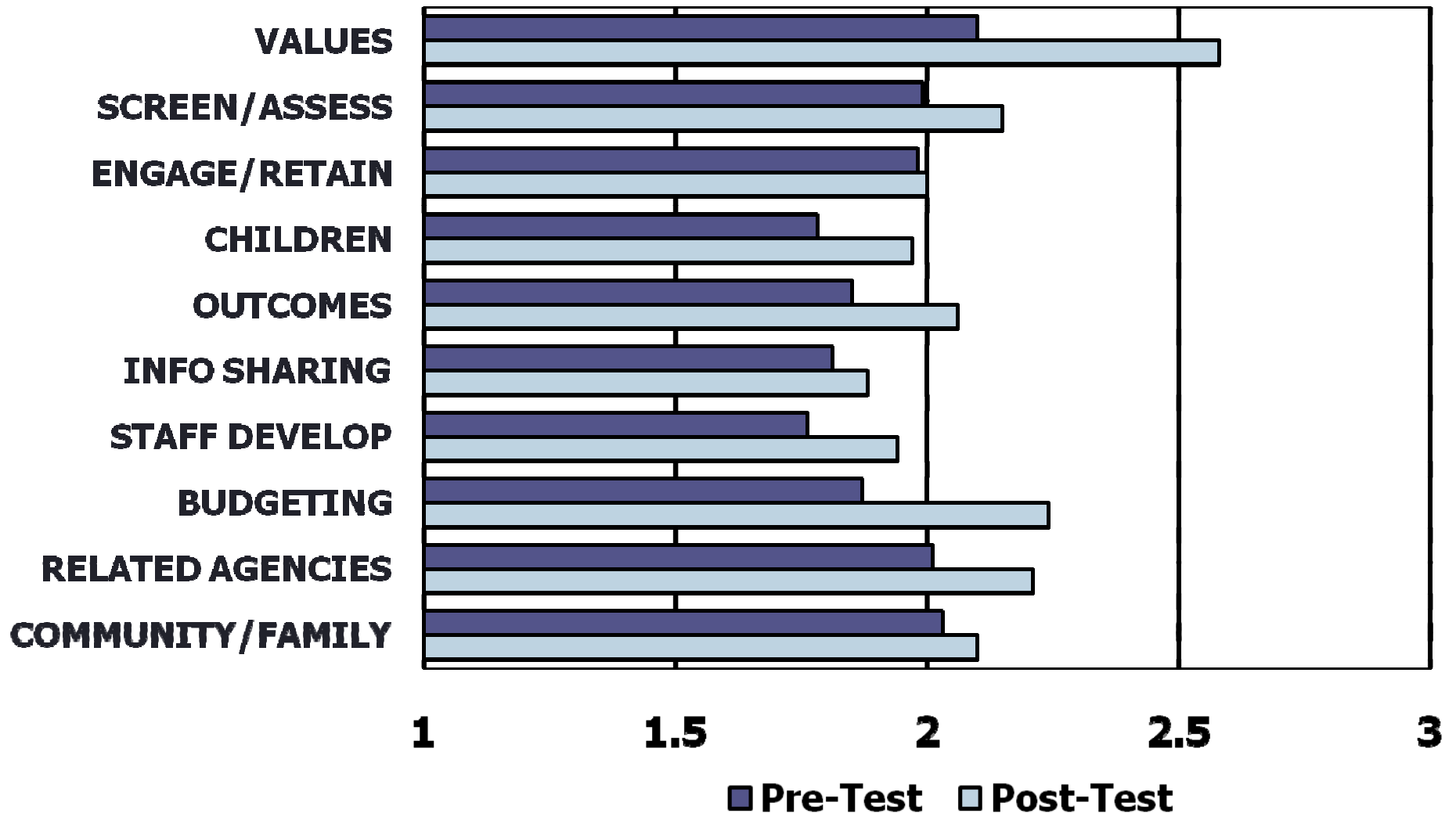
III. Client Engagement and Retention In Care



Summary Scores



Pre-Test/Post-Test Summary Scores



Using the CCI with your RPG



- Setting up online version for individual grantees
- Will be available for use in January
- Each grantee will determine number of staff to participate

Collaborative Process for Reviewing Performance Measurement



- Purpose
 - To assist grantees in reaching a consensus on core indicators at the Kick-off Meeting
 - To assist grantees and evaluators in assessing and updating your approach to performance measurement
 - To provide a facilitated process for grantees and Performance Management Liaisons (PMLs)

Performance Management Liaisons



- Technical Assistance on performance indicators, data collection, local evaluation, programmatic issues
- Coordination with Federal Project Officers (FPOs)
- Liaison with contractors
- Maintaining communication within cluster group

Collaborative Process for Reviewing Performance Measurement



- Guidelines with Questions in Five Areas
 - ▣ Linkage of indicators to project model
 - ▣ How indicators are operationalized
 - ▣ How indicators will be measured
 - ▣ Capacity to collect and report data
 - ▣ Evaluation design

Prior to Kick-off Meeting



- FPOs and PMLs establish contact with Cluster Sites
- PMLs and grantees begin to work through focus questions to prepare for Kick-off Meeting

Prior to Kick-off Meeting



- Discussion Focus

- Clarifying Logic Model and program model or approach
- Reviewing proposed performance indicators and outcomes
- Reviewing how you propose to define and measure your proposed indicators
- Reviewing data sources and data collection methods

Sample Discussion Questions

- How well do the performance indicators selected align with program and services?
- Will you be proposing any modifications to the performance indicators in your proposal?
- Have you identified a data source and the methods for collecting data for each performance indicator you have proposed?
- **Be prepared to discuss these areas at the Kick-off Meeting**



Kick-off Meeting

November 27-28, 2007

**Crystal City Gateway Marriott
Arlington, VA**

Kick-off Meeting



- Purpose and goals
 - To acquaint Regional Partnership Grantees (RPGs) with Federal Partners and Regional Partnership Grant Support Contract Project Staff (RPG-SC) and respective roles and responsibilities
 - To review and discuss preliminary summary of grantees' performance indicators
 - To reach consensus on a core set of performance data indicators
 - To learn about programmatic, technical, and evaluation resources available to RPGs

Kick-off Meeting



- Who should attend
 - ▣ Project Director
 - ▣ Evaluator
 - ▣ Other key project staff

Kick-off Meeting



- CCI instrument as part of registration process
 - ▣ First grantee group to finish registration and CCI to be recognized at meeting!

Kick-off Meeting

Key Activities – Day One



- ❑ 3 roundtable sessions with FPOs and PMLs
 - ❑ Summarize areas of outcome and indicator agreement from proposals
 - ❑ Identify grantee specific indicators
 - ❑ Generate agreement among RPGs on core set of indicators and cluster-specific indicators

Kick-off Meeting

Key Activities – Day Two



- Summarize Day One roundtable discussions
- 3rd Roundtable Session
 - Discuss how indicators will be operationalized
 - Discuss capacity to collect and report data

Kick-off Meeting

Key Activities – Day Two – Continued

- Round Table report out and discussion
 - ▣ Summary of consensus within and across cluster core indicators
- Project evaluators meeting
 - ▣ Discussion of evaluation plans and logic model

Kick-off Meeting



- Grants management overview
- Training and technical assistance resources
- Collaborative Project Management tool (CPM)

Questions and Answers

5 Minute Break



Wrap-Up/Sign Off

Wrap-Up/Sign Off



- Next Steps
 - ▣ Call with PMLs regarding evaluation and measures
 - ▣ Review project logic model and proposed performance indicators
 - ▣ Begin identifying technical assistance needs
 - ▣ **Register for the Kick-off Meeting and complete your CCI!**
 - ▣ **On-line registration deadline: November 14, 2007**

How to Reach Us



- Contact Children and Family Futures with questions
 - Logistics: cpekarek@cffutures.org
 - Program or Technical Assistance: rpg@cffutures.org
 - Phone: 866.493.2758 (PST)

Thank you for your participation. The RPG Project Director will receive an email with a link to repeat or share this Webinar. You can access today's slides at:

<http://www.cffutures.com/documents/11-09-07Webinar.pdf>

We look forward to meeting you at the RPG Kick-off Meeting



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CCI Reference

Drabble, L. (2007). Pathways to collaboration: Exploring values and collaborative practice between child welfare and substance abuse treatment fields. *Child Maltreatment*, 12(1), 31-42.

You can access this article at:

<http://cmx.sagepub.com/cgi/content/abstract/12/1/31>